

**Dr. Babasaheb Ambedkar Open University**  
**Term End Examination July – 2021**

<b>Course</b>	: BCA	<b>Date</b>	: 08-Aug-2021
<b>Subject Code</b>	: BCAN-501(NEW)	<b>Time</b>	: 01:00pm to 03:00pm
<b>Subject Name</b>	: Business Application and Intro...to ERP	<b>Duration</b>	: 02 Hours
		<b>Max. Marks</b>	: 50

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**Section A**

**Answer the following (Attempt any two) (20)**

1. Write short note on ERP Myths.
2. Explain Various Modules of ERP in detail.
3. Write short note on Quality Management in ERP.
4. Why ERP is considered to be the backbone of e-business?

**Section B**

**Answer the following (Attempt any three) (15)**

1. Write advantage of ERP in brief.
2. Explain the role of technology in ERP selection criteria.
3. Explain advantage and disadvantage of web based ERP software.
4. Write short note on Inventory Management.
5. How to Prepare an Organization for ERP Implementation?

**Section C**

**Part – A (Multiple Choice Questions) (10)**

- 1 Which is incorrect?  
A ERP is easy to manage                      B ERP is costly  
C ERP is benefitted for all                      D All of above
- 2 Full form of SCM  
A Supply Chain Management                      B Supplier Chain Management  
C Supplier Customer Management                      D Supply Chain Manage
- 3 Full form of CRM  
A Customer Relationship                      B Custom Relationship Management  
Management  
C Customer Relation Management                      D Custom Relation Management
- 4 The module that maintains personal accounts of debtors or creditors is:  
A Accounts payable module                      B Accounts receivable module  
C Both a and b                      D Neither a nor b
- 5 ERP System helps in tracking of:  
A payment system                      B working status  
C workers database                      D all of above
- 6 ERP Plant & Machine Maintenance module will not have:  
A Equipment Master Register                      B Machine Breakdown Log  
C Service Employee details                      D Machine Details

- 7 ERP is not applied in:  
A NGO B Government agencies  
C Schools D Home
- 8 ERP finance module contains information based on:  
A Ledgers B Trail balance  
C Balance sheets D All of above
- 9 Which ERP module involves with supplier and billing?  
A Production Planning Module B Purchasing Module  
C Inventory Control Module D Market in Module
- 10 In Material Management, MRP refers to:  
A Management Requirements Planning B Material Requirements Planning  
C Material Reset Planning D Method Requirements Planning

**Part – B (Do as Directed)**

**(05)**

- 1 Define term ERP.
- 2 Write full form of MIS.
- 3 Write full form of DSS.
- 4 Write full form of ESS.
- 5 List out any three Open Source ERP Software.

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